

BACK FOR BUSINESS FOSTERING ENTREPRENEURIAL ACTIVITY AMONG RETURNED IRISH EMIGRANTS

## SUMMARY OF AVAILABLE SUPPORTS





Government of Ireland Emigrant Support Programme This innovative initiative is funded through the Government of Ireland's Emigrant Support Programme. Back for Business is an initiative to foster and support entrepreneurial activity, and to support in practical ways, enterprising individuals who have returned home to Ireland, having spent some years living abroad, and who are setting up a new business. The initiative is funded through the Government of Ireland's Emigrant Support Programme.

This booklet outlines supports which may be available to early stage entrepreneurs and is published as part of the Back for Business programme. The information contained herein does not necessarily represent the views of the funding organisation.

Although the information used in this booklet has been gathered from a range of trusted sources, its interpretation is the sole responsibility of the author, Paula Fitzsimons, Director, Back for Business. The author, for her part, has attempted to ensure accuracy of the information contained in this publication. No responsibility can be accepted, however, for any errors, omissions and inaccuracies that occur.

# CONTENTS

INTRODUCTION	01
SECTION 1 - OVERVIEW OF MAIN AVENUES OF	
SUPPORT AND INFORMATION SOURCES	03
Mapping of SME Supports	05
Local Enterprise Office	06
LEADER	12
Enterprise Ireland	15
Collaboration and Innovation Partners	17
Networks	19
SECTION 2 - DETAILS OF SUPPORTS AVAILABLE	23
Information/Advice	25
Training	31
Mentoring	37
Finance	40



# INTRODUCTION

Encouraging a greater level of entrepreneurial activity among returned emigrants or those returning to live in Ireland is the objective of Back for Business. This innovative programme is funded through the Government of Ireland's Emigrant Support Programme by the Department of Foreign Affairs. Back for Business was designed, developed and is being implemented by Paula Fitzsimons and her team in Fitzsimons Consulting.

Back for Business is designed to positively and effectively tap into the entrepreneurial talent of recently returned emigrants and to equip these early stage entrepreneurs with the knowledge, confidence and networks to successfully start and develop sustainable businesses.

## SUPPORT IS AVAILABLE

Being an early stage entrepreneur may seem a daunting and lonely road to travel. It need not be. There is a great amount of assistance available for nascent entrepreneurs to gain the necessary skills and knowledge that they will need to develop their fledgling businesses. There are also networks available to support them on their entrepreneurial journey.

There are over 170 different Government supports for Irish start-ups and small businesses. There is an online guide which is part of the Irish Government's Supporting SMEs campaign, to increase awareness of the range of Government and other supports for start-ups and small businesses. This online guide is to help Irish start-ups and small businesses navigate the range of Government supports, to ascertain which may be suitable for them: http://www.supportingsmes.ie/businessdetails.aspx

Entrepreneurs are encouraged to check out the website of the relevant Department or Agency in the first instance and then to contact the relevant body directly to establish if they qualify for support. Further supports are also available from a wide number of other organisations and networks.

## PURPOSE OF THIS BOOKLET

This booklet has been designed to be complementary to the Supporting SMEs online guide by making early stage entrepreneurs, who participated on the Back for Business programme, aware of the supports available to them, in particular from the Local Enterprise Offices, LEADER and Enterprise Ireland. It is intended to assist the progress made by the participants on the programme. It is hoped that this booklet will also fill an information gap for other early stage entrepreneurs, who may not be aware of the range of supports available from these sources.

The booklet is arranged in two sections:

**Section 1** presents an outline of some of the main avenues of support and information sources for early stage businesses in Ireland, namely

- Mapping Tool of SME Supports
- Local Enterprise Offices
- LEADER
- Enterprise Ireland
- Collaboration and Innovation Partners
- Networks

**Section 2** outlines the types of support available from these agencies and a selection of others<sup>1</sup> under the following headings

- Information and Advice
- Training
- Mentoring
- Finance

<sup>1</sup> This list is not comprehensive but sets out to give a flavour of the supports available from a variety of sources.

## SECTION 1 OVERVIEW OF MAIN AVENUES OF SUPPORT AND INFORMATION SOURCES



## MAPPING TOOL OF SME SUPPORTS

The Department of Enterprise, Trade & Employment has developed a comprehensive online mapping tool that identifies the wide range of business supports and enterprise organisations that exist across the country. Mapping of the Support Environment for Entrepreneurs details a comprehensive list of public and private sector supports for small businesses and start-ups.<sup>2</sup> As well as detailing state supports, the directory includes co-working spaces, accelerators, mentoring and networking opportunities, local development companies, representative bodies, and online resources. The directory gives contact details for each organisation and includes entries on a county basis, making it an invaluable tool for people seeking to access the business supports that are most appropriate to them.

## **SMEs ONLINE TOOL**

There are over 170 different government supports for Irish start-ups and small businesses. The online tool www.supportingSMEs.gov.ie helps Irish start-ups and SMEs to navigate the range of Government supports and identify which support may be most relevant to their business. The questionnaire has seven questions to find out which supports could possibly fit the business. Included on the tool is the latest news and SME events calendar.

<sup>2</sup> https://enterprise.gov.ie/en/What-We-Do/The-Business-Environment/Entrepreneurship-/Mapping-of-supports/

# LOCAL ENTERPRISE OFFICE

The Local Enterprise Offices (LEOs) are the first-stop shop for anyone seeking information and support on starting or growing a business in Ireland.<sup>3</sup> The LEOs also fast track companies with clear high growth potential to the next level of support provided by Enterprise Ireland.

LEOs are staffed by professional people with business training, to assist budding entrepreneurs and existing businesses. They are located throughout the country with 31 dedicated teams across the Local Authority network. LEOs are focused on supporting those interested in starting a new business, or already in business, including first time or young entrepreneurs, early stage promoters, start-ups, micro and small businesses looking to expand. The LEOs also have a role in developing an entrepreneurial culture in their area and in encouraging people to think positively about starting and growing a business locally.

## LOCAL HUB FOR ENTERPRISE SUPPORT

The LEO is the business connection into the Local Authority, Enterprise Ireland and all State agencies that can help grow your business. It aims to bring a more streamlined service to entrepreneurs. Protocols have been developed with key agencies to ensure that new and established business owners have access to all Government supports.

There are over 170 different supports available to Irish start-ups and small businesses. The Supporting SMEs online tool is available on the LEO website www.localenterprise.ie to help you navigate the range of Government supports to see which are relevant to you.

The establishment of the LEOs has meant that all categories of businesses – including sole traders, micro businesses and small and medium sized companies – have access to Government supports and advice.

LEOs are the local hub for enterprise support, delivering a comprehensive service to local entrepreneurs and businesses, including:

- · Providing business information, advice, training and mentoring;
- In certain circumstances, providing financial support to micro enterprises;
- Providing an enhanced advice and guidance service to all other local and national supports by utilising agreed protocols with other national and regional service providers, including Revenue, Department of Social Protection, Education and Training Boards, Skillnets, Microfinance Ireland and the Credit Review Office to ease access for micro and small business clients;
- Direct referral of clients to Enterprise Ireland;
- Direct referral to Microfinance Ireland and Loan Guarantee Schemes; and
- Brexit related supports, including tailored mentoring, targeted training and customs training programmes.

Many of the LEOs run specific networks for female entrepreneurs. They also jointly organise National Women's Enterprise Day as a means of coordinating these networks in an annual national series of events to celebrate the achievements of female entrepreneurs.

For information on upcoming events, clinics, training courses, workshops etc. please consult the website:

### www.localenterprise.ie

<sup>&</sup>lt;sup>3</sup> The Local Enterprise Offices (LEOs) replaced the City and County Enterprise Boards (CEBs) on 15 April 2014.

## CONTACT DETAILS FOR THE 31 LEO OFFICES LOCATED THROUGHOUT THE COUNTRY

Carlow Local Enterprise Office		
Web: www.localenterprise.ie/carlow/ Email: enterprise@carlowcoco.ie Tel: (059) 9129783/5	Address: Enterprise House, O Brien Road, Carlow	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00 Closed lunch 13:00 - 14:00
Cavan Local Enterprise Office		
Web:www.localenterprise.ie/cavan/Email:localenterprise@cavancoco.ieTel:(049) 4377200	Address: Cavan Innovation & Technology Centre, Dublin Road, Cavan	<b>Opening Hours</b> <sup>4</sup> Mon - Thur: 9:15 - 17:15 Fri: 9:15 - 17:00
Clare Local Enterprise Office		
Web: www.localenterprise.ie/clare/ Email: localenterprise@clarecoco.ie Tel: (065) 6821616	<b>Address:</b> Áras Contae an Chláir, New Road, Ennis, Co. Clare	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 – 17:00
Cork City Local Enterprise Office		
Web: www.localenterprise.ie/corkcity/ Email: info@leo.corkcity.ie Tel: (021) 4961828	Address: Room 101, City Hall, Anglesea Street, Cork	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Cork North & West Local Enterpris	e Office	
Web: www.localenterprise.ie/corknorthandWest Email: westcork@leo.corkcoco.ie Tel: (023) 8834700	Address: 8 Kent Street, Clonakilty, Co Cork	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Email: northcork@leo.corkcoco.ie Tel: (022) 43235	Address: Ground Floor, Blackwater House, Mallow Business Park, Gouldshill, Mallow,	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00

Co Cork

<sup>4</sup> The LEO offices are closed Saturdays, Sundays and Bank Holidays

Address: County Hall, Carrigrohane Road, Cork	<b>Opening Hours</b> ⁴ Mon - Fri: 9:00 - 17:00
Address: Enterprise Fund Business Centre Ballyraine, Letterkenny Co. Donegal	<b>Opening Hours</b> <sup>4</sup> Mon - Thurs: 9:00 - 17:00 Fri: 9:00 - 15:00
9	
Address: Civic Offices, Block 4, Floor 1, Dublin 8	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00 Closed lunch 13:00 - 14:00
ice	
Address: County Hall, Tallaght, Dublin 24	<b>Opening Hours</b> <sup>4</sup> Mon - Thur: 9:00 - 17:00 Fri: 9:00 - 16:30
nterprise Office	
<b>Address:</b> County Hall, Marine Road, Dún Laoghaire, Co Dublin	<b>Opening Hours</b> <sup>₄</sup> Mon - Thurs: 9:00 - 17:00 Fri: 9:00 - 16:30
Address: First Floor, County Hall, Main Street, Swords, Co. Dublin	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00 Closed lunch 13:00 - 14:00
Address: First Floor, County Buildings, Prospect Hill, Galway	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
	County Hall, Carrigrohane Road, Cork Address: Enterprise Fund Business Centre Ballyraine, Letterkenny Co. Donegal Address: Civic Offices, Block 4, Floor 1, Dublin 8 County Hall, Tallaght, Dublin 24 County Hall, Marine Road, Dún Laoghaire, Co Dublin Address: First Floor, County Hall, Main Street, Swords, Co. Dublin Address: First Floor, County Buildings,

<sup>4</sup> The LEO offices are closed Saturdays, Sundays and Bank Holidays

Web: www.localenterprise.ie/kerry/ Email: LEO@kerrycoco.ie Tel: (066) 7183522	Address: County Buildings, Rathass, Tralee, Co. Kerry.	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Kildare Local Enterprise Office		
Web: www.localenterprise.ie/kildare/ Email: localenterprise@kildarecoco.ie Tel: (045) 980838	Address: Aras Chill Dara, Devoy Park, Naas, Co. Kildare	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Kilkenny Local Enterprise Office		
Web: www.localenterprise.ie/kilkenny/ Email: info@leo.kilkennycoco.ie Tel: (056) 7752662	Address: Kilkenny County Council, County Hall, John Street, Kilkenny	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:0 Closed lunch 13:00 - 14:00
Laois Local Enterprise Office		
Web: www.localenterprise.ie/laois/ Email: localenterprise@laoiscoco.ie Tel: (056) 8661800	<b>Address:</b> County Hall, Portlaoise, Co Laois	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Leitrim Local Enterprise Office		
Web: www.localenterprise.ie/leitrim/ Email: info@leo.leitrimcoco.ie Tel: (071) 9650420	Address: Aras an Chontae, Carrick on Shannon, Co Leitrim	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Limerick Local Enterprise Office		
Web: www.localenterprise.ie/limerick/ Email: localenterprise@limerick.ie Tel: (061) 557499	Address: ENGINE, Upper Cecil Street, Limerick	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 16:00
Longford Local Enterprise Office		
Web: www.localenterprise.ie/longford/ Email: info@leo.longfordcoco.ie Tel: (043) 3343346	Address: Áras an Chontae, Great Water Street, Longford	<b>Opening Hours</b> <sup>₄</sup> Mon - Fri: 9:00 - 17:00

Louth Local Enterprise Office		
Web: www.localenterprise.ie/louth/ Email: leostaff@louthcoco.ie Tel: 1890 202303	<b>Address:</b> Town Hall, Crowe St, Dundalk, Co. Louth,	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Mayo Local Enterprise Office		
Web: www.localenterprise.ie/mayo/ Email: info@leo.mayococo.ie Tel: (094) 9047555	Address: Cedar House, 2nd Floor, Moneen, Castlebar, Co. Mayo	<b>Opening Hours</b> <sup>4</sup> Mon - Thurs: 9:00 - 17:30 Fri: 9:00 - 17:00
Meath Local Enterprise Office		
Web: www.localenterprise.ie/meath/ Email: localenterprise@meathcoco.ie Tel: (046) 9097000	Address: Navan Enterprise Centre, Buvinda House, Dublin Road, Navan, Co Meath	<b>Opening Hours</b> <sup>4</sup> Mon: 9:30 - 17:30 Tues - Fri: 9:30 - 17:00
Monaghan Local Enterprise Office		
Web: www.localenterprise.ie/monaghan/ Email: info@leo.monaghancoco.ie Tel: (047) 71818	Address: Unit 9, M:TEK Building, Knockaconny, Monaghan	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Offaly Local Enterprise Office		
Web: www.localenterprise.ie/offaly/ Email: info@leo.offalycoco.ie Tel: (057) 9357480	Address: Aras an Chontae, Charleville Road, Tullamore, Co. Offaly	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Roscommon Local Enterprise Offic	e	
Web: www.localenterprise.ie/roscommon/ Email: localenterprise@roscommoncoco.ie Tel: (090) 66 26263	<b>Address:</b> Áras an Chontae, Roscommon, Co Roscommon	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Sligo Local Enterprise Office		
Web: www.localenterprise.ie/sligo/ Email: localenterprise@sligococo.ie Tel: (071) 9114417/4408	<b>Address:</b> City Hall, Quay Street, Sligo	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00

<sup>4</sup> The LEO offices are closed Saturdays, Sundays and Bank Holidays

Tipperary Local Enterprise Office		
Web: www.localenterprise.ie/tipperary/ Email: leo@tipperarycoco.ie Tel: (0761) 065000	Address: Civic Offices, Cahir Road, Clonmel, Co. Tipperary	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
<b>Tel:</b> (0761) 065000	<b>Address:</b> Civic Offices, Limerick Road, Nenagh, Co. Tipperary	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Waterford Local Enterprise Office		
Web: www.localenterprise.ie/waterford/ Email: info@leo.waterfordcouncil.ie Tel: (0761) 102905 (City)	Address: 32 The Mall, Waterford	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Tel: (058) 21442 (County)	Address: Civic Offices, Dungarvan, Co. Waterford	<b>Opening Hours</b> <sup>4</sup> Mon - Fri 9:30 - 17:00
Westmeath Local Enterprise Office	•	
Web: www.localenterprise.ie/westmeath/ Email: localenterprise@westmeathcoco.ie Tel: (044) 9338945	Address: Westmeath County Council, Áras an Chontae, Mount Street, Mullingar, Co Westmeath	<b>Opening Hours</b> <sup>4</sup> Mon - Fri: 9:00 - 17:00
Email: localenterprise@westmeathcoco.ie	Westmeath County Council, Áras an Chontae, Mount Street, Mullingar,	Mon - Fri:
Email: localenterprise@westmeathcoco.ie Tel: (044) 9338945	Westmeath County Council, Áras an Chontae, Mount Street, Mullingar,	Mon - Fri:
Email: localenterprise@westmeathcoco.ie Tel: (044) 9338945 Wexford Local Enterprise Office Web: www.localenterprise.ie/wexford/ Email: info@leo.wexfordcoco.ie	Westmeath County Council, Áras an Chontae, Mount Street, Mullingar, Co Westmeath Address: Wexford County Council, Carriglawn,	Mon - Fri: 9:00 - 17:00 <b>Opening Hours</b> <sup>4</sup> Mon - Fri:

<sup>4</sup> The LEO offices are closed Saturdays, Sundays and Bank Holidays

.....

BACK FOR BUSINESS SUPPORT BOOKLET JUNE 2022

## LEADER

The LEADER Initiative (Liaison Entre Actions de Développement de l'Économie Rurale - *Links between activities for the development of rural economy*) was established by the European Commission in 1991 and is a method of mobilising and delivering rural development in local rural communities. LEADER uses a 'bottom-up' or community led local development approach to rural development.

Decisions on LEADER funding applications are taken at a local level by Local Action Groups (LAGs) which have been approved to administer the programme through the framework of Local Development Strategies (LDS). The approved LAG LDS lays out the strategy for developing the area encompassed by the plan in keeping with the themes and sub themes of the LEADER programme. LEADER can and does make a real difference to the daily lives of people in rural areas.

## RURAL DEVELOPMENT PROGRAMME

Rural development is a significant component of the EU Common Agricultural Policy (CAP) and is supported by funding from the European Agricultural Fund for Rural Development (EAFRD), which in turn is delivered through nationally co-financed Rural Development Programmes (RDPs).

LEADER is specifically programmed under Priority 6: promoting social inclusion, poverty reduction and economic development in rural areas. This acknowledges the key challenges facing Irish society following the economic downturn, with the impact of high levels of unemployment and an increase in levels of poverty and exclusion.

LEADER THEME	1. Economic Development, Enterprise Development and Job Creation	2. Social Inclusion	3. Rural Environment
SUB THEMES	<ul> <li>Rural Tourism</li> <li>Enterprise Development</li> <li>Rural Towns</li> <li>Broadband</li> </ul>	<ul> <li>Basic Services targeted at Hard to Reach Communities</li> <li>Rural Youth</li> </ul>	<ul> <li>Protection and Sustainable use of Water Resources</li> <li>Protection and Improvement of Local Biodiversity</li> <li>Development of Renewable Energy</li> </ul>

LEADER funds projects under the following three Themes and nine Sub-Themes:

The LEADER 2014 – 2020 Programme has been extended with the introduction of the Transitional LEADER Programme. The Programme is open to men and women equally. In this context, equality has been and will continue to be promoted. Actions supported under the Enterprise Development sub-theme may include sector-specific training programmes for aspiring entrepreneurs, early stage promoters, social enterprises, start-ups and established businesses.

## LEADER FOOD INITIATIVE

The €15 million budget for the LEADER Food Initiative which supports projects from artisan, micro and small food producers has now been exhausted. However, project support for the artisan, micro and small food producers may be available under the Transitional LEADER Programme. Interested applicants should, in the first instance, contact the relevant LAG through its Implementing Partner to discuss the eligibility of the project and the funding that may be available. The list of all Local Action Groups, their Implementing Partners and their contact details, is available on the Gov.ie website at the following link: <a href="https://www.gov.ie/en/publication/c45498-local-action-groups">https://www.gov.ie/en/publication/c45498-local-action-groups</a>.

- 'Artisan' businesses are micro-enterprises with turnover up to €2m, employing fewer than 10 people and producing food in limited quantities using skilled craftspeople.
- 'Micro' businesses are enterprises which employ fewer than ten people (or whole time equivalents) and whose annual turnover and/or annual balance sheet total does not exceed €2 million.
- 'Small' businesses are enterprises with turnover up to €10m, employing fewer than 50.

## **GRANT RATES**

For the Transitional LEADER Programme, grant aid is provided at a rate of up to 75% for private promoters and for 75% for community organisations. Training activities may be funded up to 100%. Benefit-in-kind may also be used on community-led and farm diversification (farmer's labour only) projects.

## **GEOGRAPHICAL AREAS COVERED**

Rural areas for the purposes of LEADER funding are all areas outside of the five main cities of Dublin, Cork, Galway, Waterford and Limerick. After that the priority areas and actions are identified in the Local Development Strategies developed in each County.

## COMMUNITY LED LOCAL DEVELOPMENT (CLLD) APPROACH

As a community led local development approach, LEADER places the rural community at its centre. LAGs are charged with identifying and determining where the challenges to development lie and what is needed in order to address these challenges in their own communities. This is outlined in the LDSs developed by each LAG.

LAGs are made up of public and private partners from the defined geographical areas and include representatives from different sectors of the local economy/community (community, business, environmental and youth among others).

A list of the Local Action Groups is available on the Government of Ireland website at: https://www.gov.ie/en/publication/c45498-local-action-groups/

The Programme is administered by LAGs throughout the country. These LAGs are responsible for selecting and approving projects in their respective areas. Specific projects funded will depend on the individual needs and objectives identified in the area's approved LDS. The Department of Rural and Community Development has no role in selecting what projects are funded.

#### **Complementary approach**

Local Enterprise Offices (LEOs) have primary responsibility for micro-enterprise in Ireland. Accordingly, LEADER complements rather than competes with LEO activity at local level. Effective systems of collaboration and consultation are in place to ensure a coordinated and effective allocation of resources.

#### **Further Information**

Please see the following link for a list of approved projects under the most recent LEADER Programme: <u>Local Action Groups Approved Projects 2014-2020</u>.

#### **National Rural Network**

https://www.nationalruralnetwork.ie/leader/

#### Government of Ireland website containing information on LEADER

https://www.gov.ie/en/policy-information/179274-leader-rural-development/

#### **European Commission DG Agriculture**

http://ec.europa.eu/agriculture/index\_en.htm

#### For further information please contact:

LEADER Policy & Operations Unit, Department of Rural and Community Development, Government Offices, Ballina, Co. Mayo **Email:** rdp1420@drcd.gov.ie **Tel:** 076 106 4900

#### Local Action Groups (LAGs)

Project promoters interested in accessing assistance under the LEADER Programme should, in the first instance, contact the Implementing Partner of the local LAG to discuss their proposed project. Please see the following link for contact details of <u>Local Action Groups (LAGs)</u>.

### www.gov.ie/drcd

## **ENTERPRISE IRELAND**

Enterprise Ireland (EI) is the government organisation responsible for the development and growth of Irish enterprises in world markets. To this end, EI works in partnership with Irish enterprises to help them start, grow, innovate and win export sales on global markets. Thereby EI supports sustainable economic growth, regional development and secure employment.

El provides funding and support services for companies, from entrepreneurs with business propositions for a high potential start-up, through to large companies expanding their activities, improving efficiency and growing international sales. El also provides funding and supports for college-based researchers to assist in the development, protection and transfer of technologies into industry via licensing or spin-out companies.

In addition, Enterprise Ireland has developed a range of supports aligned to a company stage of development and has initiatives to support companies navigating the challenges and opportunities presented by Brexit and seeking to recover from the impact of the Covid-19 pandemic.

#### Start-ups with high potential and international focus - 'High Potential Start Ups'

As a country with a strong entrepreneurial spirit, there are many benefits to starting a business in Ireland. With a strong tradition of entrepreneurship and reputation in international business, Ireland is at the heart of the European Union, and is a great place to live and work. Enterprise Ireland invests in approximately 200 start-ups each year, offering a wide range of services and supports to assist these early-stage businesses. For more information visit: https://www.enterprise-ireland. com/en/Start-a-Business-in-Ireland/Startups-from-Outside-Ireland/

In terms of early stage businesses, Enterprise Ireland is specifically focused on those new businesses which are considered to have high growth potential and are internationally focused (HPSUs).

HPSUs are start-up businesses with the potential to develop an innovative product or service for sale on international markets and the potential to create at least 10 jobs and €1m in sales within 3 years of starting up.

An outline business proposition may be submitted to the High Potential Start-up Enquiries team. Email: HPSUenquiries@enterprise-ireland.com

Details of supports for High Potential Start Ups can be accessed in the link below: https://www.enterprise-ireland.com/en/funding-supports/Company/HPSU-Funding/

If the new business is not eligible for Enterprise Ireland HPSU support or is too early for HPSU engagement, an entrepreneur may qualify for funding and supports from their Local Enterprise Office. With 31 dedicated teams across the Local Authority network in Ireland, Local Enterprise Offices offer a first-stop shop for entrepreneurs and small businesses with 10 employees or less. They can provide advice, mentoring and funding, including feasibility funding, to eligible start-ups.

#### www.localenterprise.ie

#### Support for female entrepreneurs

In 2011 businesses headed by women accounted for just seven percent of the new high potential start-up businesses in which Enterprise Ireland invested.

With a clear objective of addressing this imbalance and supporting more female entrepreneurs, Enterprise Ireland established a Female Entrepreneurship initiative to support ambitious women grow scalable businesses and to address the key challenges impacting on the growth of female led business opportunities.

A range of initiatives has been put in place by Enterprise Ireland to respond to the identified needs of female entrepreneurs. These include the introduction of female specific funding calls under the Competitive Start Fund.

Enterprise Ireland also co-funds development programmes which are focused on optimising the business capabilities for women led businesses. Included among these is Going for Growth, now in its 14th cycle (www.goingforgrowth.com).

Female targeted initiatives continue to have a positive impact. In 2021 there were 40 new female-led Start-Ups, 24 HPSUs and 16 CSF companies.

The Manager for Entrepreneurship in Enterprise Ireland is Sheelagh Daly. If you believe that your new business has significant growth potential and that you will develop customers in export markets, Sheelagh is happy to answer any queries that you may have - sheelagh.daly@ enterprise-ireland.com.

### www.enterprise-ireland.com

## COLLABORATION AND INNOVATION PARTNERS

For many early stage entrepreneurs the challenge can be how to develop their idea further and to progress their fledgling business to the next stage. Teaming up with research partners to refine and update the original proposition can provide valuable opportunities for progressing and fine-tuning initial ideas and for exploring their potential for development. These partners can be other like-minded companies operating in a similar field, research teams in the network of higher education institutes, and specialist research bodies that operate across a wide range of industry and business sectors.

## **ENTERPRISE IRELAND**

Enterprise Ireland supports and de-risks Research, Development & Innovation (RD&I) within the company, or by collaborating with Higher Education Institutions (HEIs) or by sourcing/licencing new technologies from HEIs which can provide a step change in their innovative capabilities. For more information see funding supports on the Enterprise Ireland website<sup>5</sup>.

#### In-Company RD&I

In-Company RD&I supports the development of new or substantially improved products, services or processes which will have a competitive advantage in their target market. This enables companies to increase employment through sustainable and substantially increased sales. The Agile Innovation Fund already has great interest from companies. This Fund allows up to 50% in support for projects to a maximum total cost of €300,000 and has fast track approval.

#### **Innovation Vouchers**

The Innovation Voucher initiative provides vouchers worth  $\in$ 5,000 to businesses to introduce them to innovation, linking them with a network of knowledge providers.

#### **Innovation Partnerships**

The Innovation Partnership programme helps industry to engage in collaborative research projects with Irish universities and Institutes of Technology/Technological Universities to develop new products and services.

#### **Technology Gateways**

The Technology Gateway Programme was established by Enterprise Ireland to provide Business Development resources to the Institutes of Technology and Technological Universities to help them interact with industry on a local, regional and national basis.

#### **Technology Centres**

Technology Centres are organised to respond rapidly to industry defined needs and conduct market-relevant R&D in partnership with collaborating groups of companies. Participating companies propose areas and themes of greatest relevance to them over a 3-5 year period. In response, the researchers develop solutions that respond to these needs, often exploring avenues that can lead to new licensable intellectual property.

#### www.enterprise-ireland.com

<sup>5</sup> https://www.enterprise-ireland.com/en/funding-supports/

## SCIENCE FOUNDATION IRELAND (SFI)

Science Foundation Ireland (SFI) is the national foundation for investment in scientific and engineering research. SFI invests in academic researchers and research teams who are most likely to generate new knowledge, leading edge technologies and competitive enterprises in the fields of science, technology, engineering and maths (STEM). SFI makes grants available based on the merit review of distinguished scientists. SFI also advances co-operative efforts among education, government and industry that support its fields of emphasis and promote Ireland's achievements around the world.

#### www.sfi.ie

## **TYNDALL NATIONAL INSTITUTE**

Tyndall National Institute is a leading European research centre in integrated ICT (Information and Communications Technology) hardware and systems. Specialising in both electronics and photonics-materials, devices, circuits and systems – the Institute works with industry and academia to transform research into products in electronics, communications, energy, health, agri-food and the environment.

Tyndall National Institute's core research areas are:

- Smart sensors and systems
- Optical communication systems
- Mixed signal and analog circuit design
- Microelectronic and photonic integration
- Semiconductor wafer fabrication
- Nano materials and device processing

#### www.tyndall.ie

# NETWORKS

## LEADER

In responding to local perceived needs, Local Action Groups (LAGs) will support local communities in rural areas and entrepreneurs to develop new business ideas and to enhance existing enterprises. These supports may include the creation of business / entrepreneur networks and the organisation of networking events for business owners and entrepreneurs, as considered necessary.

www.gov.ie/drcd

## **OTHER NETWORKS**<sup>6</sup>

## ACORNS

The ACORNS programme supports early-stage female entrepreneurs living in rural Ireland by providing the participants with the knowledge, support and networking opportunities to meet and even exceed their current aspirations. The initiative is focused on interactive round table sessions that are facilitated, not by consultants, academics or professional trainers, but by female entrepreneurs who have started and successfully grown businesses in rural Ireland. The programme runs over six months part-time and is funded through the Rural Innovation and Development Fund by the Department of Agriculture, Food and the Marine (DAFM).

### www.acorns.ie

## BNI

BNI is a global business networking referral organisation, represented in Ireland by BNI Ireland. There are over 1,000 members and more than 50 BNI groups across Ireland. The members help each other to get more business and BNI specialises in helping local business people meet new clients, learn valuable new marketing skills and increase sales through word of mouth marketing.

### www.bni.ie

## **CHAMBERS OF COMMERCE**

Chambers Ireland is the largest business network on the island of Ireland. It is the umbrella group for local affiliated chambers. It coordinates a network of Chambers of Commerce in every major town and region in the country and enables the local chambers in the network to effectively promote the long term development of their locality on behalf of their members, as well as working towards creating a better environment for business by lobbying the Government and other stakeholders on key policy issues. The location of local chambers is on the website.

### www.chambers.ie

<sup>&</sup>lt;sup>6</sup> There are a number of other networking groups throughout the country besides those listed here. A simple Google search will give information on those local to you.

## ENTERPRISE EUROPE NETWORK

The Enterprise Europe Network (EEN) is the world's largest support network for small and medium-sized enterprises (SMEs) and helps Irish companies innovate and grow internationally. In Ireland, its services are delivered by a partnership between Enterprise Ireland, Cork Chamber of Commerce, Dublin Chamber of Commerce and the Local Enterprise Office. These services help business grow through tailored support, new business and technology partnerships, commercial opportunities, licensing deals, and partners searches for EU funded R&D. They are tailored to SMEs but are also available to all other businesses, universities and research centres.

#### www.een-ireland.ie

## **HUBS AND CO-WORKING OPPORTUNITIES**

The Department of Enterprise, Trade & Employment provides a comprehensive listing of over 80 hubs and accelerators within its Mapping of Supports document available on the Department's website at https://enterprise.gov.ie/en/What-We-Do/The-Business-Environment/ Entrepreneurship-/Mapping-of-supports/. There are many start-up hubs located across the country providing supports to the start-up ecosystem. These include Portershed in Galway City, Dogpatch Labs in Dublin and the Ludgate Hub in Skibereen, Co Cork. Carrying out a quick online search should assist in identifying specific local hubs where entrepreneurs can engage with the team regarding available resources and opportunities.

## **IIBN - IRISH INTERNATIONAL BUSINESS NETWORK**

IIBN is a not-for-profit network of Irish ex-pat entrepreneurs and business professionals in London, New York, Dublin and Central Eastern Europe. Established in 2007, IIBN now has a database of more than 8,000 business professionals. Members meet on a monthly basis in each Chapter and this is complemented by online activities on the IIBN website. Membership benefits include membership discounts, inclusion in IIBN newsletter (members spotlights/company profiles), membership rates at annual conference, access to the members' directory where IIBN team is happy to facilitate introductions, invites to exclusive IIBN member dinners and drinks, and access to new partnership opportunities.

# ISME - IRISH SMALL AND MEDIUM ENTERPRISES ASSOCIATION

ISME is an independent representative body for SMEs in Ireland, offering a range of services to business. These include general business advice and support; lobbying; training; marketing support; ADVANTAGE – ISME affinity programme; and events and networking opportunities. ISME's services and supports are available to individuals and companies operating across the business spectrum – from individuals starting their own business to established SMEs or small businesses looking to expand operations. The organisation also represents the interests of SMEs with government departments and decision makers, and sits on key working groups and steering groups that are engaged on issues impacting micro, small and medium sized enterprises. In addition to their advice and support covering an extensive range of business management matters, ISME also provides access to a wide number of training opportunities. Through its ADVANTAGE Affinity Programme, ISME has negotiated preferential rates, added services and access to selected companies across a range of industries for their members.

#### www.isme.ie

## NETWORK IRELAND

Network Ireland is a non-profit, voluntary organisation supporting the professional and personal development of women in Ireland. The membership is made up of a very diverse group of women, from budding entrepreneurs, SME owners, professionals and leaders in indigenous and multinational organisations to non-profits, charities, arts and the public sector. Network Ireland is interested in promoting diversity and equality, entrepreneurship and leadership development, collaborating with like-minded people and organisations.

Established in 1983, Network Ireland has 1,200 members, with 15 branches across Ireland<sup>7</sup>. Through their branch network, they organise over 200 events annually for like-minded people to come together to collaborate, share ideas, knowledge and support. Most of the local events are free to members. Network Ireland also runs a number of flagship national events, including an Annual Conference and Business Women of the Year Awards.

As a voluntary organisation, all committee members, nationally and at branch level, give freely of their time to coordinate and manage events, speakers, and the flagship national events. The funding needed to run the events is achieved through membership fees and financial partnerships with public and private bodies.

Network Ireland offers support, mentoring and confidence building for women, in particular those starting in business or returning to the workplace. Members can develop and pool their individual skills through interaction and collaboration with other women in a supportive environment, which offers training, mentoring and an opportunity to tap into the skills and specialist expertise of other members.

### www.networkireland.ie

## **SFA - SMALL FIRMS ASSOCIATION**

The SFA is a branch of IBEC representing SMEs. Its priorities are to deliver business-focused advice and insights to member companies, influence government policy to the benefit of small businesses and connect its members in a thriving community. The SFA operates as a one stop shop for all business queries from its highly diverse membership base and seeks to represent their interests to ensure the environment in which they all operate is conducive to successful enterprise development. The core areas of support offered by the SFA to members are on business advice; management training; representation and lobbying; networking opportunities to build valuable business relationships; free company profiling through the SFA website and 'Better Business' SFA publication; and membership directory with contacts in member companies.

#### www.sfa.ie

<sup>7</sup> https://networkireland.ie/our-branches-2/

## SECTION 2 DETAILS OF SUPPORT AVAILABLE



# **INFORMATION/ADVICE**

## INTRODUCTION

The paragraphs that follow describe sources of information and advice available to early stage entrepreneurs. The sequence of agencies/organisations in this and the following sections is Local Enterprise Office, LEADER and Enterprise Ireland, followed by a selection of other relevant sources in alpha order.

## LOCAL ENTERPRISE OFFICE

The Local Enterprise Office (LEOs) provide advice, information and support on starting or growing a business. They are located throughout the country with 31 dedicated teams across the Local Authority network.

The Local Enterprise Office (LEO) acts as a first-stop shop through which all information on State supports can be accessed for anyone interested in starting up or growing a business in Ireland. Business information/advice is available to entrepreneurs, early stage promoters, start-ups and small businesses

### www.localenterprise.ie

## LEADER

Local Action Groups (LAGs) are playing a key role in supporting local communities and entrepreneurs to develop new business ideas and to enhance existing enterprises. Information is provided at local level on the range of supports available under the LEADER programme. They include enterprise training courses, advice and provision of LEADER grant aid for micro-enterprises, networks and networking events, support to avail of the Back to Work Enterprise Allowance and Women in Enterprise programmes.

The LAGs are providing advice and information on projects' eligibility under the LEADER programme. They are located in each county throughout the Republic of Ireland. Any community group or individual project promoter interested in pursuing funding under LEADER should initially contact their LAG for advice and guidance on the application process.

A list of the Local Action Groups is available on the Government of Ireland website at:

## https://www.gov.ie/en/publication/c45498-local-action-groups/

www.gov.ie/drcd

## **ENTERPRISE IRELAND**

Enterprise Ireland (EI) is focused on those highly innovative internationally focused businesses that are considered to have potential to grow significantly. These are referred to as High Potential Start-Ups (HPSUs).

EI's HPSU team provides hands-on support and advice to entrepreneurs and early stage companies that are considered by the agency to meet the HPSU criteria.<sup>8</sup>

El's Information Store for Start-ups, which is available on the website, provides general information and links for start-ups including business plan templates, registration and employment information, as well as incubation space and sources of private investment.<sup>9</sup>

El's support for an early stage start-up business focuses on refining the business proposition and developing the strategy, product, team and market/customer channels with a view to getting the business to an investor ready stage.

#### **National Business Innovation Centres**

For entrepreneurs who require further assistance to develop their business proposition, Enterprise Ireland engages collaboratively with the four Business Innovation Centres (BICs), to assist entrepreneurs and early stage companies that have a business proposition but need to develop it to a point where it can be considered by Enterprise Ireland as a High Potential Start-Up.

Please contact your nearest BIC for further information:

www.corkbic.com; www.dublinbic.ie; www.southeastbic.ie; www.westbic.ie.

Success in export markets is crucial to the long-term growth of Irish businesses and the Irish economy. Support for companies focused on growth through international sales is a priority for EI, which is committed to facilitating the development of a strong exporting sector by offering flexible solutions to client needs. An Export Development webinar series has been developed by Enterprise Ireland called 'The Export Compass Webinar Series'. This was launched in January 2021 and designed to guide businesses in developing their export strategy and plans. This includes helping companies to understand overseas business cultures, and how to build digital capabilities for selling and developing customer, distributor and/or partner relationships.<sup>10</sup> The series can be watched back at the following link: Exporter Development - Enterprise Ireland (enterprise-ireland.com)

El also makes available to client companies its Market Research Centre<sup>11</sup>, its International Office Network and the opportunity to take part in organised Trade Initiatives.

#### www.enterprise-ireland.com

<sup>8</sup> A High Potential Start-Up (HPSU) is defined as a start-up venture that is:

- Introducing a new or innovative product or service to international markets
- Involved in manufacturing or internationally traded services
- Capable of creating 10 jobs in Ireland and realising €1 million in sales within three years of starting up
- Led by an experienced management team
- Headquartered and controlled in Ireland
- Less than five years old from the date of company registration
- <sup>9</sup> https://www.enterprise-ireland.com/en/Start-a-Business-in-Ireland/Information-Store-for-Start-ups/
- <sup>10</sup> https://www.enterprise-ireland.com/en/News/PressReleases/2021-Press-Releases/Enterprise-Ireland-Launches-the-Export-Compass-Webinar-Series.html
- <sup>II</sup> Els Market Research Centre is also available to LEO clients and can provide access to the business intelligence an early stage exporting company needs to explore opportunities and compete in international markets. More information is available on the website: https://www.enterprise-ireland.com/en/Export-Assistance/Market-Research-Centre/Market-Research-Centre.html

## OTHER SOURCES OF INFORMATION AND ADVICE BORD BIA

#### Bord Bia Website

The Bord Bia website is an online resource for Irish food, drink and horticulture businesses. It provides information on upcoming events, publications, sector overview and much more. **www.bordbia.ie** 

#### Library Research

Opened in 2016, Bord Bia's Thinking House holds an excellent library which can provide access to a range of research and data to assist all food companies. **E-mail: thethinkinghouse@bordbia.ie** 

#### • Bord Bia Brexit Hub

The Bord Bia Brexit Hub on the Bord Bia website provides a range of supports for companies who are currently or considering exporting to the UK market.

#### https://www.bordbia.ie/industry/brexit/

### www.bordbia.ie

## **BUSINESS INNOVATION CENTRES (BICs)**

The Business Innovation Centres (BICs) are public-private business support organisations. They work with state agencies and private sector investors to support entrepreneurs as they build the next generation of successful Irish businesses.

The BICs provide high quality specialised business consultancy and active incubation. Each BIC team works closely in collaboration with other local, regional, national enterprise support agencies and has strong international connections, particularly in Europe, through its membership of the European BIC Network (EBN).

The BICs advise companies on business planning and development; provide incubation space; and create platforms for entrepreneurs to develop their skills and networks.

BICs located in Ireland are:

- Cork Business Innovation Centre www.corkbic.com
- Dublin Business Innovation Centre www.dublinbic.ie
- South East Business Innovation Centre www.southeastbic.ie
- West Business Innovation Centre www.westbic.ie

## **CITIZENS INFORMATION**

The Citizens Information Board is the statutory body which supports the provision of information, advice and advocacy on a broad range of public and social services. It provides the Citizens Information website, citizensinformation.ie, and supports the voluntary network of Citizens Information Centres and the Citizens Information Phone Service - 0818 07 4000

The organisation website provides comprehensive information for those returning to Ireland on https://www.citizensinformation.ie/en/returning\_to\_ireland/

It also includes a dedicated section for those setting up a new business on https://www. citizensinformation.ie/en/returning\_to\_ireland/setting\_up\_a\_business/

## www.citizensinformation.ie

BACK FOR BUSINESS SUPPORT BOOKLET JUNE 2022

## INTERTRADEIRELAND

InterTradeIreland is a Cross-Border Trade and Business Development Body funded by the Department of Enterprise, Trade and Employment in Ireland (DETE) and the Department for the Economy (NI). The organisation supports businesses through innovation and trade initiatives to take advantage of North/South co-operative opportunities to improve capability and drive competitiveness, growth and jobs.

InterTradeIreland provides practical cross-border business funding, business intelligence and meaningful contacts to SMEs across the island, North and South, looking to grow their businesses. The organisation has a variety of supports in place from working with businesses to increase their cross-border sales, to support with innovation and new product or service development, to advice with tendering into the public procurement market.

InterTrade Ireland's dedicated Brexit advisory service helps companies to manage the new trading relationship between Britain and the EU. InterTrade Ireland has also introduced a number of specific Covid-19 supports focused around funding and recovery.

For an early stage business looking for Seed Funding, Business Angel Investment or Venture Capital Funding, InterTradeIreland can also help with support, guidance and advice.

To date over 48,000 small businesses have been supported by InterTradeIreland and over £1.3bn worth of trade and business development has been generated.

#### www.intertradeireland.com

## HEALTH AND SAFETY AUTHORITY

The Health and Safety Authority (HSA) supports and assists small businesses to manage health and safety in their workplaces.

It provides a range of practical tools, guides and health toolkits for small businesses designed to help improve workplace health and safety and reduce accidents. These include **BeSMART.ie**, a free, easy to use, online resource which facilitates workplace risk assessments and the development of a safety statement for the business.<sup>12</sup>

#### www.hsa.ie

## **OFFICE OF GOVERNMENT PROCUREMENT**

The Office of Government Procurement centralises public sector procurement arrangements for common goods and services. The State spends €8.5bn every year on goods and services and the Office is critical in ensuring that the Public Service operates in a co-ordinated and efficient way. The Office of Government Procurement manages the eTenders website, which displays all Irish public sector procurement opportunities, currently being advertised in the Official Journal of the European Union, as well as other lower-value contracts uploaded to the site from awarding authorities.

#### www.procurement.ie

<sup>12</sup> https://www.hsa.ie/eng/supports\_for\_business/besmart\_ie/what\_is\_besmart\_ie\_/

## **OFFICE OF THE REVENUE COMMISSIONERS**

There is detailed information for those starting a business on the website of the Office of the Revenue Commissioners<sup>13</sup> as well as details of the tax reliefs, deductions and exemptions in place that contribute towards the creation of jobs and the range of supports, reliefs and incentives available for small, medium and start-up businesses.

Before registering for tax purposes, one of the following must be actioned -

- A self-employed individual must have a PPS number (personal public service number) (i.e. social security number) obtainable only from the Department of Social Protection.<sup>14</sup>
- A Company must be incorporated in the Companies Registration Office.

The Revenue Online Service (ROS) is the method by which the Office of the Revenue Commissioners delivers its services electronically to individuals/businesses.<sup>15</sup> Service providers can register for ROS which facilitates the filing of online annual tax returns, payment of taxes and allows tax details to be accessed online. ROS also allows service providers to make periodic returns and payments for VAT and the PAYE/Universal social contribution for any employees they might have.

#### www.revenue.ie

## **REGULATIONS FOR BUSINESSES**

The purpose of this portal is to assist in identifying the main regulations which affect a business and to provide links to the relevant agencies and their guidance, tools and contact points. There is a specific area on this website which is designed to provide the basic information for those wishing to start a business.<sup>16</sup> The site includes a link to a new guide that has been launched to help people running SMEs find out which Government financial supports may be available for their businesses.

Two Government-led initiatives designed to assist entrepreneurs are also available online: SURE is a tax refund calculator for potential entrepreneurs<sup>17</sup> and the Supporting SMEs Online Guide is an interactive guide that lists cross-government supports for businesses.<sup>18</sup>

### www.businessregulation.ie

13 http://www.revenue.ie/en/starting-a-business/index.aspx

15 www.ros.ie

<sup>14</sup> www.welfare.ie

<sup>&</sup>lt;sup>16</sup> http://www.businessregulation.ie/BusinessReg/Starting-a-Business/

<sup>17</sup> www.revenue.ie

<sup>&</sup>lt;sup>18</sup> http://www.supportingsmes.ie/businessdetails.aspx

## TEAGASC

Teagasc, the Agriculture and Food Development Authority, is the national body providing integrated research, advisory and training services to the agriculture and food industry and rural communities. The organisation provides a comprehensive technical support service to the food processing sector and in particular to SMEs and start-up food businesses.

Teagasc provides a range of supports for early stage food entrepreneurs. The food processing facilities and the expertise of scientists and technologists at the Teagasc food research centres at Ashtown, Dublin 15 and Moorepark, Fermoy, Co Cork, provide support to established companies and potential entrepreneurs wishing to develop innovative food products. Expertise and facilities between both locations cover the complete range of food types - from dairy products and meat products, through fruit and vegetable products, beverages, to soups, sauces and ready meals. Services include access to R&D facilities and expertise, food preparation kitchens and product testing such as microbiological, chemical and sensory analysis.

Teagasc's Food Research centres are Knowledge Providers for Enterprise Ireland's Innovation Voucher Scheme. This scheme awards vouchers of €5,000 to small companies that have a business opportunity or relevant problem to tackle. The voucher can be exchanged for advice and expertise.

#### www.teagasc.ie

## ÚDARÁS NA GAELTACHTA

Údarás na Gaeltachta is the regional authority responsible for the economic, social and cultural development of the Gaeltacht. The overall objective of Údarás na Gaeltachta is to ensure that Irish remains the main communal language of the Gaeltacht and is passed on to future generations.

The authority endeavours to achieve that objective by funding and fostering a wide range of enterprise development and job creation initiatives and by supporting strategic language, cultural and community based activities.

Údarás na Gaeltachta encourages investment in the Gaeltacht through a range of generous financial and non-financial incentives for new and existing enterprises. The Authority supports businesses in developing new markets, technologies, products and strategic alliances through research and development. Gaeltacht companies span a range of commercial sectors, including life sciences, ICT, tourism, fish processing and aquaculture, renewable energy, food, niche manufacturing, audio visual and digital media, arts and crafts. The following are among its non-financial supports:

- Business Premises: ready-to-occupy factories and offices are available;
- Help in the recruitment and training of staff;
- · Advice from experienced business advisors; and
- Online trading scheme.

### www.udaras.ie

## TRAINING

## LOCAL ENTERPRISE OFFICE

There are a variety of training courses provided by the Local Enterprise Offices (LEOs). The following is a sample of the types of courses available from the LEOs. Please note, however, that not all the courses mentioned are available from all LEOS, so check with the LEO in your county to see exactly what courses are available and when.<sup>19</sup>

#### • Start Your Own Business Course

Start Your Own Business Courses are well recognised as providing an excellent first step in getting an early stage entrepreneur from concept through business plan to implementation. These are generic courses and the elements covered in the programme apply to most start-up businesses.

The Start Your Own Business Course is particularly focused on those with a business idea. They are likely to be still in full-time employment, are unemployed or have recently been made redundant. This also applies to women returning to the workforce who are unsure as to how to develop their idea into a business plan. The objective is to assist in assessing the idea, its viability and to decide if you should proceed or take a step back.

#### Food Starter Programme

The Food Starter programme is a joint initiative of the Local Enterprise Offices and Bord Bia for both pre-start up producers and those already started within the first 24 months of their journey. The programme is designed to equip new food business entrepreneurs with the necessary skills to get their business off to a good start. Food Starter is a precursor to the revised Food Academy programme, which is a collaborative initiative between the LEOs, Bord Bia and SuperValu. Food Starter is a two-day programme which focuses on providing new food businesses with all of the possible information they might need in the earlier stages of their business. The content of the programme has been carefully constructed by Bord Bia and the delivery is rolled out by all Local Enterprise Offices.

#### The Food Academy

This training programme is proving highly successful and is of specific interest to those who are starting a food or drink production business. The Food Academy training programme provides integrated support and training to support early-stage businesses as they progress on their journey of growth from start-up to national distribution and export. The programme runs for four months and has been developed through collaboration between Bord Bia, SuperValu and the LEOs. Please note, however, that not all of those who apply will be accepted on to this programme.

#### LEAN4Micro

LEAN4Micro has been adapted by Enterprise Ireland for LEO clients to help small businesses boost competitiveness, increase performance and profitability as well as building resilience within their companies. Under this programme, clients can avail of the support of a Lean Expert (a qualified practitioner), who will work with the company to introduce Lean principles, undertake a specific cost reduction project and assist the company in benchmarking its performance.

Besides these specific training courses, business advice clinics, training in key functional areas, mentoring, financial support, networking and enterprise education, are just some of the services available to those thinking of starting a small business or who are in the early stages of developing a business.

### www.localenterprise.ie

<sup>19</sup> https://www.localenterprise.ie/Find-Your-Local-Enterprise-Office/

## LEADER

Local Action Groups (LAGs) play a key role in supporting local communities and entrepreneurs in rural areas to develop new business ideas and to enhance existing enterprises.

Under the **Enterprise Development** sub theme, LEADER can support micro, small and medium enterprises. Potential sectors identified for future enterprise development and LEADER funding include the following:

- Artisan and other food businesses;
- Renewable Energy;
- Marine diversification;
- Social Enterprises and;
- Creative Industries.

Actions supported under this sub-theme may include sector-specific training programmes, among other supports, for aspiring entrepreneurs, early stage promoters, social enterprises, start-ups and established SMEs. Enterprise training courses will be provided appropriate to the needs at local level. Possible courses include starting your own business, online strategy and social media.

LEADER can provide training and skills development at a rate of 100%, so there may be no matching funding requirements on the part of the trainee. The type of training will need to address enterprise and community development needs. This measure is not a mechanism to simply fund courses already provided: applicants will need to show that the course addresses needs in a new and innovative manner.

#### www.gov.ie/drcd

## **ENTERPRISE IRELAND**

Enterprise Ireland (EI) supports potential HPSU entrepreneurs with innovative business ideas, who are planning to establish and run their own company, with significant employment and export potential.

If the business proposition appears to have HPSU potential but is at an early stage of development, the early stage entrepreneur may be referred to a start-up development programme or business accelerator, such as the **New Frontiers Entrepreneur Development Programme**. New Frontiers is run in partnership with the Institutes of Technology/Technological Universities and is funded by Enterprise Ireland. It is designed to give support to entrepreneurs to move their business proposition to an investor ready stage. A range of supports including mentoring, incubation space and a €15,000 tax free stipend is provided to help accelerate the development of the business and to equip the promoter(s) with the skills and contacts needed to successfully start and grow a company. No equity is taken.<sup>20</sup>

Ensuring that business women realise their full business potential is a priority for Enterprise Ireland. As part of its strategy to increase the number of women-led businesses that achieve significant scale, El has supported a number of specifically tailored development programmes to support ambitious women optimise their business success. One of these is **Starting Strong**, aimed at early-stage female entrepreneurs. It is part of the **Going for Growth** initiative for ambitious female entrepreneurs, supported by Enterprise Ireland since its implementation in 2009<sup>21</sup>.

El is committed to assisting companies to strengthen their export selling capabilities and offers customised sales training and access to experts to bolster and develop the international selling skills of client companies. https://www.enterprise-ireland.com/en/Management/develop-export-selling-capability/

## www.enterprise-ireland.com

<sup>20</sup> www.newfrontiers.ie/

<sup>&</sup>lt;sup>21</sup> http://www.goingforgrowth.com/

# OTHER SOURCES OF TRAINING BORD BIA

### **Routes to Market**

Bord Bia has a range of programmes and supports for those thinking of starting a new business in the food or drink manufacturing area.

#### Food Starter Programme

The Food Starter Programme was developed by Bord Bia and the Local Enterprise Office network to assist companies that are at the very early stage of developing a food business. The two-day programme is delivered by the Local Enterprise Office and is a prerequisite for *Food Academy Start*. More information is available from the Local Enterprise Office.

#### The Food Academy

The Food Academy is a shared initiative of Bord Bia, SuperValu, and Local Enterprise Offices. Developed in 2013, The Food Academy celebrated its ninth year in 2022 with over 800 companies having completed the programme to date. All LEOs countrywide have engaged in The Food Academy either independently or with a neighboring Local Enterprise Office. More information about the next Food Academy programme is available from your Local Enterprise Office.

### Grow with Aldi

Grow with Aldi was launched in 2018, in collaboration with Bord Bia. The programme is designed to help small to medium Irish food and drink businesses secure a retail listing with a national retailer. Participants receive tailored mentoring and access to bespoke workshops with Aldi buyers and Bord Bia technical experts. More information is available at **www.Aldi.ie** 

#### Lidl Kick Start

Lidl's Kick Start programme, in collaboration with Bord Bia, gives Irish food and drink suppliers the chance to showcase their products and grow their business through Lidl stores across the country. Producers on the programme will participate in a tailored workshop to support them in having the tools to have a successful product launch.

#### Food Works

Food Works, Ireland's leading accelerator programme for food and drink start-ups, works with a small number of high potential start-up food teams boasting a strong food business idea. The programme, run by Bord Bia, Enterprise Ireland and Teagasc, aims to foster and encourage innovative new product ideas which satisfy a genuine market need while supporting the growth of the Irish food industry on a global scale. Since 2012, Food Works has worked with over 80 start-ups in developing scalable and export focussed business ideas. **www.foodworksireland.ie** 

### www.bordbia.ie

# **BORD IASCAIGH MHARA (BIM)**

BIM is the Irish State agency responsible for developing the Irish seafood industry. The organisation helps to develop the industry by providing technical expertise, business support, funding, training and promoting responsible environmental practice. BIM's regional officers, located around the coast, provide hands-on professional mentoring in business planning, identifying new market opportunities and branding, as well as advice on funding—all of which enable companies to grow more rapidly than they could alone.

BIM's regional officers can direct those interested to their range of services, which include the following:

#### • Technology Services

BIM's technology experts can advise on new fishing and fish farming opportunities using technical innovation, and gear modifications and other Technical Conservation Measures and trials.

#### Business Development

Their business development advisors can help with product development, improving the efficiency of a new business's processes, adding value through product labelling and setting up food safety systems.

#### • Environment

Their environment programmes can help entrepreneurs to conduct their business in an environmentally responsible manner and BIM can advise on Natura 2000 assessment.

#### • Training

BIM can help an entrepreneur develop their skills with training in fishing, fish farming and seafood processing. Their safety courses can be taken to get a Basic Safety Training card.

#### • Funding

Up-to-date information on funding options and the latest schemes.

#### • Seafood Innovation Hub

The Seafood Innovation Hub fosters innovation and assists seafood businesses to develop new products and processes.  $^{\rm 22}$ 

#### www.bim.ie

<sup>22</sup> http://www.bim.ie/seafood-processing/seafood-innovation-hub/

# DESIGN AND CRAFTS COUNCIL OF IRELAND

The Design & Crafts Council of Ireland (DCCI) is the national agency for the commercial development of Irish designers and makers, stimulating innovation, championing design thinking and informing Government policy. The organisation provides a range of programmes, supports and services for designers and craftspeople, learners and teachers, retailers and gallerists, shoppers and collectors, media and partner organsations, in order to raise the standard and profile of Irish design and craft.

Whether starting or growing a design and craft enterprise, DCCI has a range of training and other programmes to help its registered members. The programmes of support are made available under three broad headings *Innovation & Development Programmes, Market Development Programmes, and Education Training & Development Programmes*. The following are just a few examples of what is available.

#### • Building Craft and Design Enterprise Programme

This is a premium package of support tailored for designer-makers to boost their product in the marketplace through a series of design-led workshops. During the programme participants undertake market research, engage in design-focused workshops and learn about branding, costing, promotion and strategies to expand existing market channels.

#### Enterprise Development Workshops

Enterprise Development Workshops cover topics that have been identified by DCCI as relevant to the ongoing development of design/craft enterprises. These workshops are organised by DCCI, often in partnership with the Local Enterprise Offices (LEOs), and are advertised on specified dates and times in various locations throughout Ireland.

#### • Direct Selling Opportunities

DCCI supports and promotes selected design/craft enterprises at direct selling events. These include key shows that are open to the public such as Bloom in the Park and Gifted – The Contemporary Craft & Design Fair, and trade only events such as Showcase.

#### FUSE

FUSE Clinics offer access to a range of design and business mentors over a one- or two-day period. Mentors assess and provide advice relating to different aspects of craft and design products, including merchandising, branding, production, design and the use of innovative materials and technology. FUSE Clinics enable clients to network with one another and with mentors who identify the necessary next steps for developing and growing a craft and design enterprise.

#### Driving Export

This is a DCCI/LEO partnership programme on export development to ensure export readiness and explore different routes to overseas markets.

### www.dcci.ie

# TEAGASC

Rural dwellers establish new enterprises to improve their income, provide employment for family and utilise available resources. Teagasc provides training and advisory services to promote and sustain a range of enterprise development in rural areas.

The Options Programme is designed to assist farm families in looking at all options for growing farm profit and other possibilities for the future. The programme aims to:

- Provide new thinking
- Generate new ideas
- Generate additional income on and off farm.

The programme consists of a series of workshops covering a wide range of topics. Guest farmers who have successfully diversified speak at each workshop. Teagasc specialists are also in attendance to answer questions. Visits to farms with successfully diversified farm enterprises are a vital aspect of the programme. Participants also have the opportunity to network with local development and training agencies.

### www.teagasc.ie

# MENTORING

# LOCAL ENTERPRISE OFFICE

The Mentor Programme run by the LEOs is designed to match the knowledge, skills, insights and entrepreneurial capability of experienced business people with the small business owner - manager who needs practical and strategic one to one advice and guidance. The mentor will work with the entrepreneur on a regular basis and can contribute independent advice based on their experience.

All applications for mentor assistance are dealt with individually and are preceded by a business needs analysis to assess the key need of the business which needs to be addressed.

The Mentor Programme is open to both new and existing businesses. Those interested should approach the LEO in their area to discuss further. In some instances, if you are unsure as to what specific area(s) you need assistance in, many of the LEOs have **Business Advice Clinics** and these may be the best first step. Many of those who choose to seek advice in a Business Advice Clinic in the first instance are often then referred to the Mentor Programme at a later stage.

The panel of mentors have expertise across a range of areas from strategic planning and general management to specific functional areas such as financial structuring, production planning, marketing, product distribution and people management to website management and design. All mentors sign a confidentiality agreement.

The role of the mentor is as follows:

- Listen;
- Advise and provide direction;
- · Help the promoter identify problems and suggest areas for improvement;
- · Discuss solutions and innovative ways of improving business activity;
- Help with the decision-making process;
- Share experience and knowledge;
- · Provide structure and context for discussion; and
- Offer assistance in compiling a business plan.

It is important to note that a mentor is not a professional consultant and, under the terms of the programme, may not become actively involved in the day-to-day management or assume the role of executive in the company.

### www.localenterprise.ie

# ENTERPRISE IRELAND

El's Mentor Network was established to help companies identify and overcome obstacles to growth. Mentors in the network can provide tailored advice, guidance and support, to help them accelerate growth and build management capability. Early stage entrepreneurs in manufacturing or internationally traded services who have been accepted as HPSU clients, or who are considered to have the potential to become clients, are eligible to apply for this support.

Mentors are senior executives, drawn from the private sector, with a proven track record in business. They act as a confidential sounding board, advising your company on key operational and strategic issues.

The Mentor Network is regularly refreshed with CEOs and senior executives with high levels of achievement and with proven skills in marketing, strategic development, organisation development, R&D, funding and first-time exporting across the software, services, life sciences, environment, food and consumer products sectors.

Companies approved for a mentor assignment are presented with a shortlist of experienced suitable mentors. The final choice of mentor is the company's. The mentor can be changed during the course of the assignment in line with company needs. For example, initially the company may require marketing and sales advice. This may change to production or financial advice during the course of the assignment and EI's mentor programme can cater for this requirement.

A mentoring assignment consists of 5-10 visits from a mentor over a 6-12-month period. Companies choose a mentor from a short-list of mentors with the experience to meet their stated needs. The goals and objectives are established by the client in agreement with the mentor at the start of the assignment. All mentors sign a strict confidentiality agreement with Enterprise Ireland.

Grant support is available toward the costs of a mentor for up to 10 sessions; maximum eligible cost is  $\notin$ 175 per visit (total  $\notin$ 1,750). The company is required to authorise Enterprise Ireland to pay the per visit fees directly to the mentor on its behalf and there is no additional cost to the company.

### www.enterprise-ireland.com/mentor

# **OTHER SOURCES OF MENTORS**

Many of the training programmes listed in the training section of this booklet also provide an opportunity to have the support of a mentor, while participating in the training provided.

## DESIGN AND CRAFTS COUNCIL OF IRELAND

The Design and Crafts Council of Ireland (DCCI) mentoring programme provides design/craft businesses with tailored support from a range of experts in design, production, business, marketing and branding, and design/craft specific technical expertise. Mentoring is delivered one-to-one or in group settings. Registered client enterprises can apply for mentoring throughout the year.

DCCI are continually updating and expanding their Mentor Panel in order to develop a diverse and talented pool of experts who can provide support to the craft and design community. The 1-2-1 mentoring programme, for example, is designed to address specific issues, areas of expertise, or advise client companies on what they may require in order to grow and develop their craft enterprise.

DCCI mentoring has a number of distinct aspects:<sup>23</sup>

- Craft mentors with specific expertise in a range of disciplines are available to provide technical advice;
- Business mentors, in association with the Local Enterprise Offices, provide a full range of business supports available in local areas;
- Design mentors to assist with product design, production, innovation and new technologies;
- Mentors skilled in export and digital marketing.

In order to apply for mentoring you must be a registered client of the Design and Crafts Council of Ireland. Before making an application you are encouraged to explore the BUSINESS section and the IDEAS section of the DCCI website to see if the type of advice you need is available online.

### www.dcci.ie

<sup>23</sup> To view the current DCCI mentoring panel visit: http://www.ccoienterprise.ie/support/category/mentoring

# FINANCE

# LOCAL ENTERPRISE OFFICE

The Local Enterprise Office (LEO) has a range of financial supports that are available to manufacturing and internationally trading businesses. These are available to eligible businesses from the very earliest stages through their development and growth. The detailed criteria for eligibility are set out on the website.<sup>24</sup>

#### • Feasibility Study Grant

Feasibility Study Grants are designed to assist the promoter with researching market demand for a product or service and examining its sustainability. It includes assistance with innovation including specific consultancy requirements, hiring of expertise from third level colleges, private specialists, and design and developing any prototype required.

The maximum Feasibility Grant payable for businesses in the South and East Region are up to 50% of the investment required or €15,000, whichever the lesser amount is. The maximum Feasibility Grant payable for the Border, Midlands and West Region is up to 60% of the investment required or €15,000, whichever is the lesser.

Expenditure may be considered under the following headings:

- Market Research;
- Consultancy Costs;
- Technical Development/Prototype/Innovation;
- Salary/Own Labour Research; and
- Miscellaneous Costs.

#### Priming Grant

A Priming Grant is a business start-up grant, available to micro enterprises within the first eighteen months of start-up. Priming grants may be available for sole traders, partnerships or limited companies that fulfil the following criteria:

- Located and operating within the LEO's geographic area;
- A business which on growth will fit the Enterprise Ireland portfolio;
- A business employing up to 10 employees;
- A manufacturing or internationally traded services business;
- A domestically traded service business with the potential to trade internationally; and
- Need for money and having regard to deadweight and displacement.

Eligible clients may be awarded a Priming Grant within the first 18 months of setting up the business. The maximum Priming Grant payable shall be 50% of the investment or  $\leq$ 150,000 whichever is the lesser.

Expenditure may be considered under the following headings:

- Capital items;
- Salary costs;
- Consultancy/Innovation/Marketing costs; and
- General overhead costs.

<sup>24</sup> https://www.localenterprise.ie/Discover-Business-Supports/Financial-Supports/Eligibility-Criteria/Eligibility-Criteria.html

BACK FOR BUSINESS SUPPORT BOOKLET JUNE 2022

#### • Business Expansion Grant

The Business Expansion Grant is designed to assist the business in its growth phase after the initial 18 month start-up period. Business Expansion Grants may be awarded to sole traders, partnerships or limited companies that fulfil the following criteria:

- Located and operating within the LEO geographic area;
- A business, which, on growth, will have the capacity to progress to the Enterprise Ireland portfolio;
- A business employing up to 10 employees;
- A manufacturing or internationally traded service business; and
- A domestically traded service business with the potential to trade internationally.

The maximum Business Expansion Grant payable shall be 50% of the investment or  $\leq$ 150,000 whichever is the lesser.

Expenditure may be considered under the following headings:

- Capital items;
- Salary cost;
- Consultancy/Innovation/Marketing costs; and
- General overhead costs.

In respect of both Priming and Business Expansion, grants over €80,000 and up to €150,000 shall be the exception and shall only apply in the case of projects that clearly demonstrate a potential to graduate to Enterprise Ireland and/or to export internationally. In all other cases, the maximum grant shall be 50% of the investment or €80,000 whichever is the lesser. Subject to the 50% limit, a maximum grant of €15,000 per full time job created shall apply in respect of any employment support granted.

All grants of a value greater than or equal to  $\leq$ 50,000, or with a cumulative value of  $\leq$ 100,000 over three years, require Enterprise Ireland approval.

A business that had availed of a Priming Grant will be ineligible to apply for a Business Expansion grant until 12 months after approval/drawdown date of the Priming Grant, whichever is the later, except in cases of exceptional merit and where less than the maximum Priming Grant was drawn down, and subject to the provisions in respect of 'De Minimus state aid'.

#### Trading Online Voucher Scheme

With the trend increasing towards online spending, it is estimated that only 23% of small lrish businesses are engaging in e-commerce sales. Small businesses throughout Ireland can apply for digital vouchers up to a value of €2,500 (matched funding required) to help their businesses trade online. The objective of the scheme is to help small businesses grow their sales, exports and ultimately jobs. Businesses are permitted to apply for two vouchers.<sup>25</sup>

#### Technical Assistance for Micro-Exporters Grant

The Technical Assistance for Micro-Exporters grant supports clients to explore and develop new export market opportunities, such as participation in international trade fairs and development of export-related marketing materials and websites. With a focus on helping companies to diversify, this scheme is a matched-funding opportunity with up to €2,500 available.<sup>26</sup>

<sup>&</sup>lt;sup>25</sup> The online application form can be downloaded from https://www.localenterprise.ie/Discover-Business-Supports/ Trading-Online-Voucher-Scheme-/. More information on the voucher is available from your Local Enterprise Office www.localenterprise.ie

<sup>&</sup>lt;sup>26</sup> https://www.localenterprise.ie/Discover-Business-Supports/Financial-Supports/Technical-Assistance-for-Micro-Exporters/

# ENTERPRISE IRELAND SUPPORTS AVAILABLE THROUGH THE LEOS

#### **Agile Innovation Fund**

The Agile Innovation Fund has been developed by Enterprise Ireland to support product, service and process innovation to build competitive advantage. Compared to the other established Innovation supports from Enterprise Ireland, this fund is geared towards clients in sectors with rapid design cycles or that have not previously applied for RD&I support. The key benefit of this support is that it allows for a simple application process and delivers a faster response time from application to approval. The Agile Innovation Fund is also open to eligible Local Enterprise Office clients and it allows companies to access up to 50% in support towards innovation projects with a total cost of up to  $\xi$ 300,000.<sup>27</sup>

#### Intellectual Property Strategy Offer

To complement Enterprise Ireland's RD&I programmes, the 'Intellectual Property (IP) Strategy Offer' is an additional support to incentivise companies to develop an IP strategy, focused on capturing, managing and exploiting their R&D results to greater effect. This offer comprises of two separate grants: IP Start (max. grant rate 80% and max. expenditure €2,700) and IP Plus (max. grant rate 50% and max. expenditure €70,000). The focus on IP Strategy emphasises the importance of securing the full range of RD&I related IP assets (including patents, designs, trade secrets, copyright, trademarks etc) and deploying them strategically for the benefit of the business. The development of an effective IP strategy can assist companies in achieving their growth targets. This offer seeks to assist companies to address common issues of (a) low IP awareness, (b) limited internal IP management capability and (c) the cost of obtaining external IP expertise. These capability and resource constraints are commonly reported by SMEs as key barriers to undertaking IP activity. The 'Intellectual Property (IP) Strategy Offer' is also open to eligible Local Enterprise Office clients.

Please see the following link for further information: https://www.enterprise-ireland.com/en/funding-supports/Company/Esetablish-SME-Funding/ Intellectual-Property-Strategy-Offer.html

#### GradStart

The objective of GradStart is to assist indigenous companies to scale and grow their businesses through the introduction of good graduate talent to deliver clearly defined projects. GradStart support LEO client companies who have a minimum of five full time employees with ambitious growth plans to employ a graduate on a rolling basis for a 2-year contract duration. Graduates will have a minimum Level 6 qualification on the National Vocational Qualifications Framework or equivalent. The offer is available to LEO client companies who meet the programme criteria. The graduate will complete a project as defined by the company and linked to their overall growth plan. The company will identify an in-company mentor to work with the graduates; they will provide an infrastructure that supports them, both in their development and in the completion of the project, for the duration of the graduate(s) employment.Graduates may work in any area of the business excluding roles related to sales and marketing activities.

Please see the following link for further information:

https://www.enterprise-ireland.com/en/funding-supports/company/esetablish-sme-funding/gradstart.html

### www.localenterprise.ie

<sup>27</sup> https://www.localenterprise.ie/News-and-Events/New-Agile-Innovation-Fund-through-your-Local-Enterprise-Office.html

# **OTHER FINANCIAL SUPPORTS**

#### **Microfinance Ireland**

A micro enterprise loan fund is available to all business sectors. Unsecured business loans of between €2,000 and €25,000 are available. The terms are normally between three to five years with reduced interest rates for clients of the LEOs. The repayment terms are flexible. Applications may be made directly to Microfinance Ireland. However, applications made through the LEO are eligible for a 1% discount.<sup>28</sup>

### www.microfinanceireland.ie

# LEADER<sup>29</sup>

The LEADER programme has a specific measure aimed at providing grant assistance to new business start-ups or expanding an existing business. Any community group or individual project promoter interested in pursuing funding under LEADER should contact their LAG for advice and guidance in the application process.

All LEADER funding applications will be preceded by an Expression of Interest form, which will be reviewed and checked for eligibility by the LAG officer. Applicants will be informed and advised as to how the project can best proceed. Advice / information and signposting will be given to the promoter on alternative funding sources or supports where possible. In this regard, LAGs maintain close liaison with other development agencies, including the Local Enterprise Office (LEO) and Enterprise Ireland, when considering project applications.

In offering support, LEADER will complement the supports offered by the LEO. Effective systems of collaboration and consultation are in place to ensure a coordinated and effective allocation of resources.

### www.gov.ie/drcd

<sup>28</sup> www.microfinanceireland.ie

<sup>&</sup>lt;sup>29</sup> In addition to the €250m provided for the LEADER 2014 – 2020 Programme, which has already been allocated, an additional amount totalling €70 million is being made available under the Transitional LEADER Programme, which came into effect from 1 April 2021 and will run to the end of 2022. €65 million of this budget is available to Local Action Groups (LAGs) who deliver the programme and approve projects at local level. A further €3 million of the funding has been allocated to support Co-operation projects and innovation between LAGs, while the remaining €2 million is being provided to support strategy development for the next LEADER programme. This allocation covers both core project expenditure and the administration and animation costs of the LAGs. €20 million of this Irransitional LEADER Programme is funded by the European Union Recovery Instrument (EURI), which will enable local communities to recover from the impact of COVID-19, provide support for new and innovative projects in the green economy and maximise the potential of broadband and the digital economy in communities.

# **ENTERPRISE IRELAND**

Enterprise Ireland is responsible for supporting High Potential Start-Up (HPSU) Companies. HPSUs are start-up businesses with the potential to develop an innovative product or service for sale on international markets and the potential to create at least 10 jobs and €1m in sales within three years of starting up.

To avail of HPSU supports, the entrepreneur must be a client company of Enterprise Ireland. HPSU clients of Enterprise Ireland should contact their Enterprise Ireland Development Advisor (DA) to discuss funding supports. If not currently a client of Enterprise Ireland, entrepreneurs who want to learn more about qualifying as a HPSU, should consult the website, where there is more information.<sup>30</sup>

Funding supports from Enterprise Ireland are tailored to a company's stage of development and level of ambition. Broadly, HPSU companies are viewed as being at feasibility stage, investor ready stage or growth stage.

Companies that are at the feasibility stage can apply for the following Enterprise Ireland supports aimed at developing the business idea or proposal to the point where it is investor ready:

#### • HPSU Feasibility Grant

This grant is intended for existing high potential start up (HPSU) clients to assist them in further developing their business plan to 'investor ready' stage. Eligible costs can include Salaries and Overheads, Consultancy Fees, Foreign Travel and Subsistence, El approved Business Accelerator Fees, Trade Fair costs and Prototype costs.<sup>31</sup>

#### Innovation Voucher

Innovation Vouchers, worth €5,000, are available to assist early stage companies to work with a registered college or knowledge provider, including TEAGASC, in Ireland and Northern Ireland to explore a business opportunity or solve a technical problem. A Company Registration Number (CRO) is required.<sup>32</sup>

#### New Frontiers Entrepreneur Development Programme

New Frontiers is Ireland's national entrepreneur development programme run in partnership with the Institutes of Technology/Technological Universities. The programme is designed to support entrepreneurs with innovative business ideas who are planning to establish and run their own company. A range of supports including mentoring, incubation space and a €15,000 scholarship payment are provided to help accelerate the development of the business and to equip the promoter(s) with the skills and contacts needed to successfully start and grow a company.<sup>33</sup>

#### Mentor Grant

This grant is used to support the cost of a Mentor Assignment.<sup>34</sup>

<sup>30</sup> https://www.enterprise-ireland.com/en/Start-a-Business-in-Ireland/Do-I-qualify-as-a-HPSU-/Overview.html Further contact details are set out in Section 1 of this booklet.

<sup>31</sup> More details are available on the website. https://www.enterprise-ireland.com/en/Funding-Supports/Company/HPSU-Funding/HPSU-Feasibility-Study-Grant-.html
<sup>32</sup> This voucher is not restricted to EI clients. https://www.enterprise-ireland.com/en/Funding-Supports/Company/

HPSU-Funding/Innovation-Voucher.html

<sup>33</sup> More details are available on the website. https://www.enterprise-ireland.com/en/Start-a-Business-in-Ireland/Supports-for-High-Potential-Start-Ups/New-Frontiers-Entrepreneur-Development-Programme.html https://www.newfrontiers.ie/

<sup>34</sup> More details are available on the website. https://www.enterprise-ireland.com/en/Funding-Supports/Company/ HPSU-Funding/Mentor-Grant.html Companies that have a well-developed business plan and need to raise investment for their business can apply for the following supports:

#### • Competitive Start Fund

A €50,000 equity investment designed to accelerate the development of high potential start-up companies by supporting them to achieve commercial and technical milestones such as evaluating international market opportunities or building a prototype. The fund is open for applications several times throughout the year, with special calls made for specific sectors, such as digital media and aviation.

#### • Innovative HPSU Fund (Equity)

The Innovative HPSU Fund allows Enterprise Ireland to offer equity investment to HPSU clients on a co-funded basis to support the implementation of a company's business plans. First time and follow-on equity investments in HPSUs are supported under this offer.<sup>35</sup>

#### www.enterprise-ireland.com

# OTHER SOURCES OF FINANCIAL SUPPORT BORD BIA

Bord Bia offers financial supports for marketing and related activities to companies with an annual turnover of over €100,000. The application for these grants – Marketing Assistance Programme and Step Change – are open from November until the end of January each year. Further information is available on the Bord Bia website.

### www.bordbia.ie

## **BORD IASCAIGH MHARA (BIM)**

Bord lascaigh Mhara (BIM) provides grant aid right across the seafood industry. The categories covered are Processing and Business Development, Fisheries, Aquaculture and Seafood industry training. Open and specific calls are offered throughout the year for a very wide range of schemes.

### www.bim.ie

<sup>35</sup> More details are available on the website. https://www.enterprise-ireland.com/en/Funding-Supports/Company/ HPSU-Funding/Innovative-HPSU-fund.html

# DESIGN AND CRAFTS COUNCIL OF IRELAND

In order to apply for funding you must be a registered client of the Design and Crafts Council of Ireland (DCCI). Funding programmes include those listed below. Further information on the full range of funding supports available can be found on the website.

#### **External Exhibitions Fund**

The External Exhibitions Fund has been established to assist the development of high-quality, independent exhibitions run by individuals, organisations or groups. This annual fund supports a small number of professionally produced exhibitions featuring Irish design/craft in Ireland or abroad.

#### **International Fair Fund**

The International Fair Fund has been developed to financially assist designers/craftspeople in reaching key export markets. The fund provides limited match funding for wholesale trade fairs abroad.

### www.dcci.ie

### INTERTRADEIRELAND

Sourcing specialist consultancy advice or finding the right person with the right skills for your business can be a challenge, while partnering with academic institutes can be complex. InterTradelreland can provide support in these areas, assisting not only with funding, but also with specialist expertise and advice, events and vital introductions. Supports include the following:

#### Sales supports<sup>36</sup>

The Trade Accelerator Voucher Scheme helps SMEs with funding towards professional advice in relation to cross-border trading and regulations.

#### Elevate<sup>37</sup>

Elevate supports micro businesses by providing funding towards consultancy expertise to help identify cross-border markets and customers and create cross-border sales development plans.

#### Equity Advisory Service<sup>38</sup>

InterTradelreland offers a free one-to-one equity advisory service to early stage high growth companies that plan to raise funds within the next 12 months.

#### Acumen<sup>39</sup>

Acumen aims to enhance the capacity and capability of SMEs to take the first formal steps onto the export ladder by helping to fund an experienced and skilled sales resource to help businesses to identify new opportunities and win new sales in the cross-border market.

#### Innovation Boost<sup>40</sup>

Innovation Boost can provide technology support for product development and innovation by helping to fund a high calibre science, engineering or technology graduate and partnering with a third level institution with specific expertise.

### www.intertradeireland.com

- <sup>36</sup> https://intertradeireland.com/sales-growth/trade-accelerator
- 37 http://www.intertradeireland.com/elevate/
- <sup>38</sup> https://intertradeireland.com/funding/equity-advisory-service
- <sup>39</sup> https://intertradeireland.com/sales-growth/acumen/

 $<sup>^{40}\</sup> https://intertradeireland.com/innovation/innovation-boost$ 

# HALO BUSINESS ANGEL NETWORK

Business angels are private individuals who invest in new businesses in return for a share of the business. Some invest on an informal basis.<sup>41</sup> Some are in more formal networks.

Halo Business Angel Network (HBAN) is an all-island umbrella group responsible for the development of business angel syndicates on the island of Ireland. It is a joint initiative of Enterprise Ireland, InterTradeIreland and Invest Northern Ireland. It is managed by Dublin BIC in partnership with the regional Irish BICs in Cork, Galway and Waterford, and with Clarendon Fund Managers in Northern Ireland.

HBAN is actively working to increase the number of angel investors involved in investing in early stage companies and supports the formation of new and existing angel networks, both regionally and internationally, and within industry sectors. HBAN can introduce entrepreneurs with relevant opportunities to these investor syndicates, who not only have the capital capacity to invest up to €250,000+ per investment, but have extensive business acumen and industry experience, which can help accelerate the growth of the start up.

### www.hban.org

## **MICROFINANCE IRELAND**

Microfinance Ireland (MFI) is a government funded, not for profit lending organisation, established to provide loan finance to both start-up and existing micro-enterprises who may be having difficulty in accessing credit through commercial lenders, and supporting the creation and sustainment of jobs in Ireland.

Any business with fewer than 10 employees and turnover of less than €2million annually is eligible to apply. Funding is available through a range of Loan Packages from €2,000 to €25,000 for a wide variety of purposes including working capital, stock and capital expenditure, based on business stage and specific business need. Loan terms are typically available from three to five years.

Microfinance Ireland offers discounted interest rates for applications received through Local Enterprise Offices, Local Development Companies, or Banks.

MFI also offers expert one-to-one mentoring to approved loan applicants through Local Enterprise Offices, thereby increasing the chances of small businesses achieving commercial success and helping to sustain jobs in the longer term.

Further information about Microfinance Ireland loan packages and mentoring services can be found on the website.

### www.microfinanceireland.ie

<sup>&</sup>lt;sup>41</sup> The best source of small scale seed capital for most start-ups continues to be family or friends. Make sure both sides know and agree on the ground rules. A simple letter of understanding signed by all parties may be sufficient.

# STRATEGIC BAKING CORPORATION OF IRELAND

The Strategic Banking Corporation of Ireland (SBCI) was established to offer low-cost credit to Irish SMEs, while driving competition and innovation in the Irish finance market. The SBCI's goal is to ensure access to flexible funding for Irish SMEs by facilitating the provision of:

- flexible products with longer maturity and capital repayment flexibility and in some instances the provision of a partial guarantee subject to credit approval
- · lower cost funding to financial institutions, the benefit of which is passed on to SMEs
- market access for new entrants to the SME lending market, creating real competition

The SBCI Covid-19 Loan Scheme is designed to support qualifying viable Irish businesses, including farmers and fishers, that have been negatively impacted by the Covid-19 pandemic by providing access to affordable medium-term finance, enabling them to recover and invest in their business. Low-cost loans between €25,000 and €1.5 million will be available with terms of one to six years. Credit will be available without security where the loan amount is less than €500,000 and the finance will typically feature a lower interest rate than other comparable lending in the market. In order to qualify for the loans, businesses must have experienced an adverse impact of a minimum 15% in turnover or profit due to the impact of Covid-19.

#### www.sbci.gov.ie

### THE EMPLOYMENT INVESTMENT INCENTIVE

The Employment Investment Incentive Scheme (EII Scheme) is a tax relief incentive scheme which provides all income tax relief to Qualifying Investors for investments in certain qualifying small and medium sized companies (SMEs). This scheme is available to the majority of small and medium sized trading companies – exceptions apply.<sup>42</sup>

42 https://www.revenue.ie/en/personal-tax-credits-reliefs-and-exemptions/investment/relief-for-investment-in-corporatetrades-for-in/employment-investment-incentive.aspx

# **CREDIT REVIEW OFFICE**

*Credit Review* provides a simple, independent, effective and affordable appeals process for SME and farm businesses who have

- been refused bank credit;
- had existing facilities reduced or withdrawn;
- need to restructure debt with their bank.

Participating banks include: AIB, Bank of Ireland, PTSB and Ulster Bank and reviews cover credit applications of up to  $\notin$ 3m.

*Credit Review* appeals are successful in over 80% of the cases it supports, resulting in SME and farm businesses receiving a lending/credit solution from their bank.

The *Credit Review* team includes a panel of expert professionals, across Ireland, with front-line SME and farming finance experience. Most cases are handled for a fee for just  $\leq 100$  - maximum fee is  $\leq 250$  for large cases.

*Credit Review* professionals are credit experts who know and understand the banking sector and how it works. They also understand what it takes to run a successful business. Many of the Credit Review expert panel have former banking experience, and all are independent of the banking sector.

In addition to reviews and appeals, *Credit Review* is available to help all SMEs and farms on credit matters by providing accessible, easy to understand and affordable expert assistance and information.

A call to the *Credit Review* helpline (Tel: 087 1217244 or 1850 211 789) is all it takes to get immediate assistance – and sometimes issues can be resolved without needing a formal appeal.

*Credit Review* can also be contacted via email (info@creditreview.ie), and the website www.creditreview.ie has a callback facility.

### www.creditreview.ie

# **CROWD FUNDING**

Crowdfunding is the financing of a new project by raising many small amounts of money from a large number of people. It provides access to capital without equity stakes or rigid bureaucracy.

Among the main crowdfunding platforms in Ireland are:

#### **Linked Finance**

Linked Finance is an Irish owned crowdfunding site with favourable commission rates.

#### www.linkedfinance.com

#### Fund it

Fund it is an all-island crowdfunding website for Ireland's creative projects. It is run by Business to Arts, a not-for-profit organisation working to support resilience and transformation in the cultural sector through research, innovation and partnership.

#### www.fundit.ie

You may also want to check out international crowdfunding platforms open to Irish start-ups such as Kickstarter.

#### Kickstarter

Kickstarter helps artists, musicians, filmmakers, designers and other creators to access funding and support to develop their projects. To date, tens of thousands of creative projects – big and small – have been supported by the Kickstarter community.

### www.kickstarter.com/ireland

#### Spark Crowdfunding

Spark Crowdfunding is an equity crowdfunding platform based in Dublin. Established in early 2018, they help Irish companies raise new funds from a vast pool of private investors.

#### www.sparkcrowdfunding.com

# ÚDARÁS NA GAELTACHTA

Údarás na Gaeltachta can offer qualifying businesses and companies from various sectors a range of incentives and supports to start up, develop, expand or locate in a Gaeltacht region. Hundreds of companies have established businesses in the Gaeltacht with assistance from Údarás.

Údarás can provide a range of financial incentives in the form of grant assistance to assist varied business needs. Support incentives include the following:

- Feasibility Study Grant;
- Research and Development Grant;
- Capital Grant;
- Employment Grant;
- Training Grant;
- Commercial Aquaculture Development Scheme;
- Equity Investment;
- Consultancy Services Grant;
- Development of Market Research Skills;
- Online Trading Scheme
- Trade Fair Participation Scheme; and
- Innovation Voucher Initiative.

### www.udaras.ie

# BACK FOR BUSINESS

Fitzsimons Consulting, 6 James Terrace, Malahide, Co. Dublin, K36 Y972 Ireland

Phone: (+353) 1 845 0770 Email: info@backforbusiness.com www.backforbusiness.com

©Back for Business 2022